

# DISTRICT OF MONTANA BI-YEARLY NEWSLETTER



VOLUME II, ISSUE 2, JULY, 2018

# NextGeneration of CM/ECF Bankruptcy Court going LIVE October 9, 2018!!!!!

NextGen CM/ECF allows public filers to use a single user name and password to access both PACER information and file in CM/ECF. Filers **must upgrade existing PACER** accounts and use the upgraded accounts to log in to NextGen CM/ECF.

Do you share a PACER account in your office? You must have your own individual PACER account, which will be linked to your CM/ECF filing account. Shared PACER accounts cannot be used by filing attorneys once we have launched NextGen. If you do not have an individual account, you may register for a PACER account at: <a href="https://www.pacer.gov/reg\_atty.html">https://www.pacer.gov/reg\_atty.html</a> Questions regarding individual PACER accounts should be directed to PACER at: <a href="pacer@psc.uscourts.gov">pacer@psc.uscourts.gov</a> or by calling 676-6856.

Do you already have an individual PACER account? Individual accounts must be UPGRADED to work with NextGen. If you already have your own individual PACER account but it was created prior to August 11, 2014, you must UPGRADE it. Go here: https://pacer.psc.uscourts.gov/pscof/login.jsf.

You may also visit the News and Announcements section on the court's website at: http://www.mtb.uscourts.gov/ for more information.

### **Clerk's Office Customer Service Survey**

The clerk's office is committed to improving our level of service. A Customer Service Survey will be coming to you via Survey Monkey in the near future. We look forward to receiving your feedback!

## Clerk's Office to be closed September 19-21, 2018 for Annual District Conference

The clerk's office for the entire district will be closed September 19-21, 2018, to allow all staff to attend our annual District Conference. The CM/ECF help desk line will be staffed during the conference for e-filing assistance. The help desk number will be posted to our website prior to the conference.

#### **Scheduled Maintenance**

The CM/ECF database continues to undergo regularly scheduled maintenance. All planned outages will be posted to the CM/ECF splash page, in addition to our website, well in advance of scheduled unavailability.



#### 90-day restriction on transcripts



Pursuant to Judicial Conference policy, public access to transcripts of court proceedings is restricted for 90 days after efiling. This restriction allows for the transcript to undergo a redaction process so that it will comply with the E-Government Act when it is publicly available. The Judicial Conference also requires the 90-day restriction so that reporters and transcribers may receive remuneration for transcripts during this period; after 90 days, funds from transcript downloads flow to the general PACER system. **DO NOT attach transcripts of court proceedings to other e-filed documents in CM/ECF**. If it is necessary to direct the Court's attention to a transcript of proceedings, use the LINK feature instead.

When transcripts are attached to other documents, not only is the filing redundant but the transcripts are immediately publicly available in violation of Judicial Conference policy.

# HAVE A GOOD SUMMER!

#### **Clerk of Court Divisional Offices**

Billings: 247-7000 Great Falls: 727-1922 Butte: 497-1240 Helena: 441-1355 Missoula: 542-7260